

Report: Summary of the Assessment Cycle Results in : 2021-2022 Assessment Cycle: Assessment Plan and Assessment Findings

Report Generated by Taskstream

Workspace: Academic Program Assessment and Planning Workspace

Assessment Plan Template : IU Kokomo Academic Assessment Template [

Report Generated : Friday, October 21, 2022

Organizational Area	Summary Results																																																																														
<p>Indiana University System AMS » Indiana University: Kokomo » Academic Affairs » School of Business</p> <p><b>Public Admin &amp; Health Managmt</b></p>	<p><b>Overall Statistics</b></p> <ul style="list-style-type: none"> <li>• <b>60%</b> (12/20) outcomes were included</li> <li>• <b>100%</b> (12/12) of outcomes included have at least one measure specified</li> <li>• <b>100%</b> (12/12) of outcomes included have measures with findings specified</li> </ul> <table border="1" data-bbox="690 565 2032 1125"> <thead> <tr> <th colspan="2" data-bbox="690 565 1360 662">12 Total Measures ( Includes measures that do not have findings)</th> <th colspan="2" data-bbox="1360 565 2032 662">12 Total Measures with Findings</th> </tr> <tr> <th colspan="2" data-bbox="690 662 1031 1125">Measure Type/Method</th> <th colspan="2" data-bbox="1031 662 1360 1125">Measure Level</th> <th colspan="2" data-bbox="1360 662 2032 1125">Acceptable Target Achievement</th> </tr> </thead> <tbody> <tr> <td data-bbox="690 711 1031 735">Student Artifact</td> <td data-bbox="821 719 1031 743">0 (0%)</td> <td data-bbox="1031 711 1360 735">Course</td> <td data-bbox="1161 719 1360 743">0 (0%)</td> <td data-bbox="1360 711 2032 735">Not Met</td> <td data-bbox="1470 719 2032 743">0 (0%)</td> </tr> <tr> <td data-bbox="690 735 1031 760">Exam</td> <td data-bbox="821 751 1031 776">2 (17%)</td> <td data-bbox="1031 735 1360 760">Program</td> <td data-bbox="1161 735 1360 760">10 (83%)</td> <td data-bbox="1360 735 2032 760">Met</td> <td data-bbox="1470 735 2032 760">10 (83%)</td> </tr> <tr> <td data-bbox="690 760 1031 784">Portfolio</td> <td data-bbox="821 768 1031 792">2 (17%)</td> <td data-bbox="1031 760 1360 784">Institution</td> <td data-bbox="1161 760 1360 784">0 (0%)</td> <td data-bbox="1360 760 2032 784">Exceeded</td> <td data-bbox="1470 760 2032 784">2 (17%)</td> </tr> <tr> <td data-bbox="690 784 1031 808">Other</td> <td data-bbox="821 800 1031 824">8 (67%)</td> <td data-bbox="1031 784 1360 808">Other</td> <td data-bbox="1161 784 1360 808">0 (0%)</td> <td data-bbox="1360 784 2032 808">Unspecified</td> <td data-bbox="1470 784 2032 808">0 (0%)</td> </tr> <tr> <td data-bbox="690 824 1031 849"><b>Total Direct</b></td> <td data-bbox="821 833 1031 857"><b>12 (100%)</b></td> <td data-bbox="1031 808 1360 833">Unspecified</td> <td data-bbox="1161 808 1360 833">2 (17%)</td> <td colspan="2"></td> </tr> <tr> <td data-bbox="690 881 1031 906">Survey</td> <td data-bbox="821 881 1031 906">0 (0%)</td> <td colspan="4"></td> </tr> <tr> <td data-bbox="690 906 1031 930">Focus Group</td> <td data-bbox="821 906 1031 930">0 (0%)</td> <td colspan="4"></td> </tr> <tr> <td data-bbox="690 930 1031 954">Interview</td> <td data-bbox="821 930 1031 954">0 (0%)</td> <td colspan="4"></td> </tr> <tr> <td data-bbox="690 954 1031 979">Other</td> <td data-bbox="821 954 1031 979">0 (0%)</td> <td colspan="4"></td> </tr> <tr> <td data-bbox="690 979 1031 1003"><b>Total Indirect</b></td> <td data-bbox="821 979 1031 1003"><b>0 (0%)</b></td> <td colspan="4"></td> </tr> <tr> <td data-bbox="690 1036 1031 1060"><b>Unspecified</b></td> <td data-bbox="821 1036 1031 1060"><b>0 (0%)</b></td> <td colspan="4"></td> </tr> </tbody> </table>			12 Total Measures ( Includes measures that do not have findings)		12 Total Measures with Findings		Measure Type/Method		Measure Level		Acceptable Target Achievement		Student Artifact	0 (0%)	Course	0 (0%)	Not Met	0 (0%)	Exam	2 (17%)	Program	10 (83%)	Met	10 (83%)	Portfolio	2 (17%)	Institution	0 (0%)	Exceeded	2 (17%)	Other	8 (67%)	Other	0 (0%)	Unspecified	0 (0%)	<b>Total Direct</b>	<b>12 (100%)</b>	Unspecified	2 (17%)			Survey	0 (0%)					Focus Group	0 (0%)					Interview	0 (0%)					Other	0 (0%)					<b>Total Indirect</b>	<b>0 (0%)</b>					<b>Unspecified</b>	<b>0 (0%)</b>				
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Report : Assessment Cycle Details for : Public Admin & Health Managmt

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Workspace : Academic Program Assessment and Planning Workspace

Assessment Plan: 2021-2022 Assessment Cycle: Assessment Plan and Assessment Findings

Assessment Plan Template : IU Kokomo Academic Assessment Template

Report Generated : Friday, October 21, 2022

## Measures and Findings

### *PAHM Learning Outcomes (2020-2025)\_BSPA Program*

#### ❖ Goal 1. Communicate effectively and professionally

**Outcome 1.1. Students will recognize and use industry (public administration and health management) terms correctly**

Mapped to:

*No Mapping*

#### *Measure*

*Discussion Forum*

PROGRAM LEVEL; DIRECT - OTHER

#### Details/Description:

The average discussion forum grades from the following courses will be collected:

PAHM V373-Human Resources Management in the Public Sector

PAHM V443-Managing Workforce Diversity

PAHM V366 -Managing Behavior in Public Organizations

PAHM V221-Nonprofit and Voluntary Sector

#### Acceptable Target:

Score 70% will be considered acceptable; score 85% will be considered mastery

#### Implementation Plan (timeline):

2020-2021 Data

#### Key/Responsible Personnel:

Hyunkang (HK) Hur

#### Supporting Attachments:

#### *Findings*

*for Discussion Forum*

#### Summary of Findings:

87% of students scored a 70% or higher on the weekly discussion forum assignments

#### Acceptable Target Achievement:

Met

## Outcome 1.2. Students will demonstrate the ability to speak effectively

### Mapped to:

No Mapping

### Reflections/Notes:

2.5% of students scored a 50% or lower on the weekly discussion forum assignments

### Substantiating Evidence:

 Learning Outcomes 1-1\_BSPA Degree\_PAHM (Excel Workbook (Open XML))

## Measure

### *Presentations*

#### PROGRAM LEVEL; DIRECT - OTHER

#### Details/Description:

The average presentation grades from the following courses will be collected:

PAHM V373-Human Resources Management in the Public Sector

PAHM V443-Managing Workforce Diversity

PAHM V366 -Managing Behavior in Public Organizations

PAHM V221-Nonprofit and Voluntary Sector

#### Acceptable Target:

Score 70% will be considered acceptable; score 85% will be considered mastery

#### Implementation Plan (timeline):

2020-21 Data

#### Key/Responsible Personnel:

Hyunkang (HK) Hur

#### Supporting Attachments:

## Findings

### *for Presentations*

#### Summary of Findings:

97% of students scored a 70% or higher on the presentation assignments.


#### Acceptable Target Achievement:

Met

#### Reflections/Notes:

2.5 % of students scored a 50% or lower on the presentation assignments

#### Substantiating Evidence:

 Learning Outcomes 1-2\_BSPA Degree\_PAHM (Excel Workbook (Open XML))

## ❖ Goal 2. Demonstrate leadership skills

**Outcome 2.1. Students will evaluate diverse perspectives, navigate the ambiguity, and complexity that comes with multiple perspectives**

Mapped to:

No Mapping

**Measure**

*Term paper assignments*

DIRECT - PORTFOLIO

**Details/Description:**

The average term paper assignments grades from the following courses will be collected:

PAHM V443-Managing Workforce Diversity

PAHM H474-Health Administration Ethics Seminar

**Acceptable Target:**

Score 70% will be considered acceptable; score 85% will be considered mastery

**Implementation Plan (timeline):**

2020-2021 Data

**Key/Responsible Personnel:**

Hyunkang (HK) Hur

**Supporting Attachments:**

**Findings**

*for Term paper assignments*

**Summary of Findings:**


100% of students scored a 70% or higher on the term paper assignments

**Acceptable Target Achievement:**

Met

**Reflections/Notes:**

**Substantiating Evidence:**

 Learning Outcomes 2-1\_BSPA Degree\_PAHM (Excel Workbook (Open XML))

**Outcome 2.2. Students will select and use the most suitable decision-making tool for their needs**

Mapped to:

No Mapping

**Measure**

*Problem Set-Individual Assignment*

DIRECT - OTHER

**Details/Description:**

The average problem set-individual assignment grades from the following course will be collected:

PAHM V370-Research Methods and Statistical Modeling

**Acceptable Target:**

Score 70% will be considered acceptable; score 85% will be considered mastery

**Implementation Plan (timeline):**

2020-2021 Data

**Key/Responsible Personnel:**

Hyunkang (HK) Hur

**Supporting Attachments:**

***Findings***

*for Problem Set-Individual Assignment*

**Summary of Findings:**

100 % of students scored a 70% or higher on the problem set-individual assignments.

**Acceptable Target Achievement:**

Met

**Reflections/Notes:**

**Substantiating Evidence:**

 Learning Outcomes 2-2\_BSPA Degree\_PAHM (Excel Workbook (Open XML))

**Outcome 2.3. Students will establish critical thinking and reasoning skills**

**Mapped to:**

*No Mapping*

***Measure***

*Final Exam*

**PROGRAM LEVEL; DIRECT - EXAM**

**Details/Description:**

The average final exam grade from the following courses will be collected:

PAHM-V370: Research Methods and Statistical Modeling

**Acceptable Target:**

Score 70% will be considered acceptable; score 85% will be considered mastery

**Implementation Plan (timeline):**

2020-2021 Data

**Key/Responsible Personnel:**

Hyunkang (HK) Hur

**Supporting Attachments:**

## ***Findings*** *for Final Exam*

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### **Summary of Findings:**

100 % of students scored a 70% or higher on the exams.

### **Acceptable Target Achievement:**

Exceeded

### **Reflections/Notes:**

### **Substantiating Evidence:**

 Learning Outcomes 2-3\_BSPA Degree\_PAHM (Excel Workbook (Open XML))

**Outcome 2.4. Students will develop leadership skills through group activities in class and experiential learning activities with leadership**

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### **Mapped to:**

*No Mapping*

## ***Measure***

*Final Research Paper*

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PROGRAM LEVEL; DIRECT - EXAM

### **Details/Description:**

The average final research paper grades from the following courses will be collected:

PAHM V373-Human Resources Management in the Public Sector

PAHM V380 -Internship in Public Affairs

PAHM H365-Health Administration Practicum

PAHM H474-Health Administration Ethics Seminar

### **Acceptable Target:**

Score 70% will be considered acceptable; score 85% will be considered mastery

### **Implementation Plan (timeline):**

2020-2021 Data

### **Key/Responsible Personnel:**

Hyunkang(HK) Hur

### **Supporting Attachments:**

## ***Findings*** *for Final Research Paper*

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### **Summary of Findings:**


100 % of students scored a 70% or higher on the final research paper.

### **Acceptable Target Achievement:**

Exceeded

### **Reflections/Notes:**

**Substantiating Evidence:**

 Learning Outcomes 2-4\_BSPA Degree\_PAHM (Excel Workbook (Open XML))

**❖ Goal 3. Demonstrate problem-solving skills**

**Outcome 3.1. Students will identify challenges and ethical issues that arise in the public and healthcare organization**

**Mapped to:**

*No Mapping*

***Measure***

*Discussion Forum and Term Paper Assignments*

PROGRAM LEVEL; DIRECT - OTHER

**Details/Description:**

The average discussion forum grades from the following courses will be collected:

PAHM V443: Managing Workforce Diversity  
PAHM H474: Health Administration Ethics Seminar

**Acceptable Target:**

Score 70% will be considered acceptable; score 85% will be considered mastery

**Implementation Plan (timeline):**

2020-2021 Data

**Key/Responsible Personnel:**

Hyunkang (HK) Hur

**Supporting Attachments:**

***Findings***

*for Discussion Forum and Term Paper Assignments*

**Summary of Findings:**

100 % of students scored a 70% or higher on the discussion forum assignments.


100 % of students scored a 70% or higher on the term paper assignments.

**Acceptable Target Achievement:**

Met

**Reflections/Notes:**

**Substantiating Evidence:**

 Learning Outcomes 3-1\_BSPA Degree\_PAHM (Excel Workbook (Open XML))

***PAHM Learning Outcomes (2020-2025)\_MPM Program***

**❖ Goal 1. To lead and manage in public/healthcare sector**

**Outcome 1.1. Students will demonstrate an ability to lead, motivate, and manage a diverse workplace-within and across organization**

**Mapped to:**

*No Mapping*

## **Measure**

*Discussion Forum*

PROGRAM LEVEL; DIRECT - OTHER

**Details/Description:**

The average discussion forum grades from the following courses will be collected:

PAHM V502-Public Management  
PAHM V504-Public Organizations  
PAHM V561-Public Human Resources Management  
PAHM V525-Management of Nonprofit Organizations

**Acceptable Target:**

Score 85% will be acceptable

**Implementation Plan (timeline):**

2020-2021 Data

**Key/Responsible Personnel:**

Hyunkang (HK) Hur

**Supporting Attachments:**

## **Findings**

*for Discussion Forum*

**Summary of Findings:**

97% of students scored a 85% or higher on the discussion forum assignments.

**Acceptable Target Achievement:**

Met

**Reflections/Notes:**

**Substantiating Evidence:**

 Learning Outcomes 1-1\_MPM Degree\_PAHM (Excel Workbook (Open XML))

❖ **Goal 2. To participate in and contribute to the policy process**

**Outcome 2.1. Students will demonstrate an ability to analyze policy alternatives**

## **Measure**

*Final Research Paper*



**and use policy instruments and management tools to address**

Mapped to:

No Mapping

PROGRAM LEVEL; DIRECT - PORTFOLIO

**Details/Description:**

The average final research paper grades from the following courses will be collected:

PAHM V512-Public Policy Process

**Acceptable Target:**

Score 85% will be acceptable

**Implementation Plan (timeline):**

2020-2021 Data

**Key/Responsible Personnel:**

Hyunkang (HK) Hur

**Supporting Attachments:**

***Findings***

*for Final Research Paper*

**Summary of Findings:**


85% of students scored a 85% or higher on the final research paper assignments.

**Acceptable Target Achievement:**

Met

**Reflections/Notes:**

**Substantiating Evidence:**

 Learning Outcomes 2-1\_MPM Degree\_PAHM (Excel Workbook (Open XML))

**❖ Goal 3. To analyze, synthesize, think critically, solve problems, and make decisions**

**Outcome 3.1. Students will demonstrate an ability to define, frame, think critically about and analyze important problems**

Mapped to:

No Mapping

***Measure***

*Discussion Forum and Term Paper Assignments*

PROGRAM LEVEL; DIRECT - OTHER

**Details/Description:**

The average discussion forum and term paper assignments grades from the following courses will be collected:

PAHM V502: Public Management

PAHM V504: Public Organizations

PAHM V561: Public Human Resources Management

PAHM V525: Management of Nonprofit Organizations

**Acceptable Target:**

Score 85% will be acceptable

**Implementation Plan (timeline):**

2020-2021 Data

**Key/Responsible Personnel:**

Hyunkang (HK) Hur

**Supporting Attachments:**

***Findings***

*for Discussion Forum and Term Paper Assignments*

**Summary of Findings:**

92.10% of students scored a 85% or higher on the discussion forum assignments.  
97.36% of students scored a 85% or higher on the final research paper assignments.

**Acceptable Target Achievement:**

Met

**Reflections/Notes:**

**Substantiating Evidence:**

 Learning Outcomes 3-1\_MPM Degree\_PAHM (Excel Workbook (Open XML))

**❖ Goal 4. To articulate and apply a public values perspective**

**Outcome 4.1. Demonstrating an ability to identify ethical dilemmas and to then systematically apply ethical principles**

**Mapped to:**

*No Mapping*

***Measure***

*Discussion Forum*

PROGRAM LEVEL; DIRECT - OTHER

**Details/Description:**

The average discussion forums grades from the following courses will be collected:

PAHM V540: Law and Public Affairs

**Acceptable Target:**

Score 85% will be acceptable

**Implementation Plan (timeline):**

2020-2021 Data

**Key/Responsible Personnel:**

Hyunkang (HK) Hur

**Supporting Attachments:**

***Findings***  
*for Discussion Forum*

**Summary of Findings:**

100 % of students scored a 85% or higher on the discussion forum assignments

**Acceptable Target Achievement:**

Met

**Reflections/Notes:**

**Substantiating Evidence:**

 Learning Outcomes 4-1\_MPM Degree\_PAHM (Excel Workbook (Open XML))

**❖ Goal 5. To communicate and interact productively with a diverse and changing workforce and citizenry**

**Outcome 5.1. Students will demonstrate an ability to communicate effectively and professionally to diverse audiences**

**Mapped to:**

*No Mapping*

***Measure***

*Discussion Forum and Term Paper Assignments*

PROGRAM LEVEL; DIRECT - OTHER

**Details/Description:**

The average discussion forum and term paper assignments grades from the following courses will be collected:

PAHM V502: Public Management  
PAHM V504: Public Organizations  
PAHM V506: Statistical Analysis for Effective Decision Making  
PAHM V561: Public Human Resources Management  
PAHM V525: Management of Nonprofit Organizations  
PAHM V585: Practicum in Public Affairs

**Acceptable Target:**

Score 85% will be acceptable

**Implementation Plan (timeline):**

2020-2021 Data

**Key/Responsible Personnel:**

Hyunkang (HK) Hur

**Supporting Attachments:**

***Findings***

*for Discussion Forum and Term Paper Assignments*

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**Summary of Findings:**

85.41% of students scored a 85% or higher on the discussion forum assignments.

100 % of students scored a 85% or higher on the final research paper (term paper) assignments.

**Acceptable Target Achievement:**

Met

**Reflections/Notes:**

**Substantiating Evidence:**

 Learning Outcomes 5-1\_MPM Degree\_PAHM (Excel Workbook (Open XML))