

## HIT Program Assessment 2020-2021

Students will demonstrate competence in curricular standards as set by the AHIMA.

Student Learning Outcomes				
Course	Target Outcomes	Results	Analysis	Action Plan
<b>M100</b> Introduction to Healthcare and Health Information Management	Students will achieve an average of 80% on final exams in professional courses.	Fall 2016 – 84.5% Fall 2017 – 84% Fall 2018 – 77.5% Fall 2019 – 75.5% Fall 2020 – 74%	Three students were failing the course going into the final exam. Adjusting the average to eliminate these three students, the average grade was 84.7% for the final exam.	Faculty will need to connect with failing students more aggressively to work with them to either improve their performance or withdrawal. The instructor of record will review individual assessment results to determine areas of improvement
<b>HIM M101</b>				
Introduction to Health Records	Students will achieve an average of 80% on final exams in professional courses.	Spring 2017 – 83.5% Spring 2018 – 91% Spring 2019 – 88% Spring 2020 – 89% Spring 2021 – 90%	Outcomes have been met	Will continue to monitor
<b>HIM M107</b>				
Computer applications in Health Information Technology	Students will achieve an average of 80% on final exams in professional courses.	Spring 2017 – 88.5% Spring 2018 – 90% Spring 2019 – 82.5% Spring 2020 – 78% Spring 2021 – 59%	Two students were failing the course and elected not to complete the final exam. Adjusting the average to eliminate these 2 students, the average grade was 85%.	The instructor of record did connect with the 2 students who were failing the course. While it was their decision not to withdrawal, both students elected not to complete the final exam. The instructor of record will review individual assessment results to determine areas of improvement.
<b>HIM M200</b>				
Supervision in HIM	Students will achieve an average of 80% on final	Spring 2017 – 88.5% Spring 2018 – 88% Spring 2019 – 92%	Average fell from 85% to 77%. Two of the 13 students consistently failed their exams in this course, although they passed the	The course has been brought back face to face and the results of the final exam for this academic year will be monitored.

Student Learning Outcomes				
	exams in professional courses.	Spring 2020 – 85% Spring 2021 – 77%	course. All students completed their exams online using Respondus LockDown Browser + Webcam. This course was taught synchronously via Zoom, and the instructor required breakout rooms and group assignments.	

## HIT Program Assessment 2020-2021

Student Learning Outcomes				
Course	Target Outcomes	Results	Analysis	Action Plan
<b>HIM M201</b>				
Coding & Classification Systems	Students will achieve an average of 80% on final exams in professional courses.	Fall 2016 – 79% Fall 2017 – 84% Fall 2018 – 86% Fall 2019 – 81% Fall 2020 – 73%	Average fell from 81% to 73%. The course was taught as a hybrid course with five students online and the remaining students in the classroom, however testing was all done remotely to ensure consistency in testing as best as possible.	The class is back to all face to face. The textbook has been changed for 2021 and implementation and use of Mindtap has been added to the course. Will evaluate Fall 2021 final exam results to look for any improvements and re-evaluate.
<b>HIM M203</b>				
Healthcare Delivery and Quality Management	Students will achieve a 78% on the mock certification exam by the 2 <sup>nd</sup> attempt.	Spring 2017 – 70% Spring 2018 – 76% Spring 2019 – 73% Spring 2020 – 69% Spring 2021 – 71%	Students have historically been struggling with a mock certification exam.	Program faculty will look at best practices for registry and certification exams and work with the faculty member teaching this course to implement revisions.
<b>HIM M206</b>				
Reimbursement in Healthcare	Students will achieve an average of 80% on final exams in professional courses.	Spring 2017 – 81% Spring 2018 – 83% Spring 2019 – 76% Spring 2020 – 76% Spring 2021 – 83%	Outcome achieved	Will continue to monitor
HIM M245 Health Record Law	Students will achieve an average of 80% on final exams in professional courses	Fall 2020 – 73%	Two of the 13 students consistently failed their exams in this course, although they passed the course. All students completed their exams online using Respondus LockDown Browser + Webcam. This course was taught synchronously via Zoom, and the instructor required breakout rooms and	The class is back to all face to face for Fall 2021. The final exam results will be assessed to determine if the modality makes a difference. Individual assessment average scores will be reviewed by course instructor to look for areas of improvement.

			group assignments.	
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# HIA Program Assessment 2020-2021

Students will demonstrate competence in curricular standards as set by the AHIMA.

Student Learning Outcomes				
Course	Target Outcomes	Results	Analysis	Action Plan
<b>M301</b> Healthcare Quality and Information Management	Students will achieve an average of 80% on final exams in professional courses.	Fall 2016 = 92% Fall 2017 = 88% Fall 2018 = 94% Spring 2020 = 78% Spring 2021 = 86%	Outcome achieved	Will continue to monitor
<b>HIM M302</b>				
Health Law II and Ethics	Students will achieve an average of 80% on final exams in professional courses.	Spring 2018 = 88% Spring 2019 = 89% Fall 2020 = 65%	There were only 3 students in this course, 2 of which failed the final exam.	The course was redesigned for the fall of 2020. The instructor has made improvements in content already for the course currently in process. Will await to determine if final exam scores are improved.
<b>HIM M401</b>				
Healthcare Data Management in HIM Healthcare	Students will achieve an average of 80% on final exams in professional courses.	Fall 2016 = 89% Fall 2017 = 84% Fall 2018 = 66% Fall 2019 = 62% Fall 2020 = 70%	While the final exam average did improve, this course has been completely redesigned in response to curricular changes for 2021.	All course learning outcomes have been rewritten and the entire course has been redesigned. A new final exam is required, and we look forward to seeing the results at the conclusion of the 2021 semester.
<b>HIM M402</b>				
Healthcare Finance and Budgeting	Students will achieve an average of 80% on final exams in professional courses.	Fall 2016 = 83.5% Fall 2017 = 86% Fall 2018 = 89.5% Spring 2020 = 73.5% Spring 2021 = 89%	Outcome achieved. Final exam rewritten to better align with learning outcomes.	Will continue to monitor.

## Assessment report for IUN HIA program

Student Learning Outcomes				
Course	Target Outcomes	Results	Analysis	Action Plan
<b>HIM M403</b>				
Organization & Management in HIM	Students will achieve an average of 80% on final exams in professional courses.	Spring 2017 = 88% Spring 2018 = 92% Spring 2019 = 94% Fall 2019 = 92% Fall 2020 = 91%	Target outcomes met consistently.	No action required.
<b>HIM M404</b>				
Research in HIM	Students will achieve an average of 80% on final exams in professional courses.	Spring 2019 = 80% Spring 2020 = 66% Spring 2021 = 66%	Final exam scores remained the same from 2020 to 2021, even though minor curricular changes were made.	The instructor of record will review individual assessments in the course to look for areas needing improvement.
<b>HIM M410</b>				
Computer Applications in HIM	Students will achieve an average of 80% on final exams in professional courses.	Fall 2016 = 74% Fall 2017 = 75% Fall 2018 = 92% Fall 2019 = 73% Fall 2020 = 97%	A new textbook and course redesign were implemented for the fall of 2020, and it appears to have improved final exam scores.	Results for the first 2 exams in fall of 2020 showed a big difference in average scores. The final exam consisted of essay and short answer questions instead of pulling questions from a test bank. The alignment of questions to learning outcome was much improved.

## Assessment report for IUN HIA program

Student Learning Outcomes				
Course	Target Outcomes	Results	Analysis	Action Plan
<b>HIM M415</b>				
Capstone	All students will pass the mock certification exam with a minimum score of 78% by the second attempt.	Spring 2017 = 78.5% Spring 2018 = 74.5% Spring 2019 = 78% Spring 2020 = 77% Spring 2021 = 100%	All students were able to achieve a score of 78% or higher.	Will continue to monitor